



Features

- Automated claim level reconciliation of your third-party payments (claims, payments and remittance information)
- Reporting that identifies your outstanding, short-paid and zero-paid claims so you can take action
- Processing of payments and remittances from all payers via any method (check, EFT, EOB and ERA)
- Ready access to critical chain-level and store-level information via a secure 24/7 online portal and email reports
- Storage of claim and remittance information in a long-term archive
- Open solution with no restrictions relative to inventory wholesaler, claims switch, pharmacy association, or buying group vendors
- SAS70 and HIPAA-compliant hosted environment
- Optional advanced roll-forward accounting reports, "as of" reporting, and support for custom accounting periods
- Optionally, resolve open claims with the payers on your behalf with MyAssistant
- Optionally, process payer payments for you and deposit money directly in your bank accounts
- Optionally, produce and transmit an 835 file to you which aggregates all payer activity for automated up load into your pharmacy management system

ProviderPay™ Complete

Data can either clutter and confuse your operations or can provide the insight required to make informed and accurate decisions. It's not the data, but how you manage it that makes the difference. With thousands of claims, remittances, and payments per store, pharmacy operations and finance personnel have a significant data management challenge. Quickly and accurately reconciling this data can give you the critical information you need to make the right decisions and take the appropriate actions to help your business thrive and grow.

For more than 10 years, *ProviderPay™* service has been helping thousands of pharmacies take control of their payment data and utilize this information to its full advantage. *ProviderPay Complete* is a comprehensive reconciliation and payment solution designed specifically for pharmacies.

Benefits:

- Reduce internal overhead associated with banking activities and payer collections
- Assure that third-party payments due to the pharmacy are received and write-offs are minimized
- Gain the advantage of receiving electronic remittance information (ERA files) without having to set up transmissions with each payer
- Manage claims and payment activities for multiple locations more effectively by having access to payment, remittance and claim information on a store or chain level
- Isolate payment problems so they can be addressed quickly
- Improve finance management with visibility into your cash flow
- Be prepared for audits and compliance reviews
- Reduce your exposure to PHI violations
- Augment financial reporting to management and shareholders